

Dear Customer,

Personal safety is core to Sullivan-Parkhill's purpose - providing the freedom to move in a safe, sustainable, and personal way. To ensure we fulfill this mission, we are taking these steps to serve you in response to the Coronavirus/ COVID-19 epidemic.

We are using specialty products to clean touchpoints in vehicles, with special attention to high touch surfaces such as steering wheels, handles, gear shifters, and switches. In our showrooms, we are following guidelines from health professionals and regularly sanitizing high touch surfaces such as tablets, keyboards, tables, etc.

We welcome you to visit and explore our vehicles in a safe environment. However, we are happy to provide virtual vehicle walk-around via Facetime at your convenience.

If you have concerns about visiting us for service, we are happy to work with you on finding a reasonable solution. For assistance with service scheduling, please contact Sullivan-Parkhill Chevy and Cadillac at 217-352-4275 or Sullivan-Parkhill Mercedes-Benz, Sprinter, and Volvo at 217-352-4161. Also we are always accessible through our website, www.sullivanparkhill.com.

We are proud to work with you in not only developing and servicing safe vehicles but safe spaces for you and your family.

Sincerely,

David Parkhill

President

Sullivan-Parkhill Automotive and Imports